1. Which are the top three variables in your model which contribute most towards the probability of a lead getting converted?
   1. Last Activity
   2. Lead Quality
   3. What is your current occupation
2. What are the top 3 categorical/dummy variables in the model which should be focused the most on in order to increase the probability of lead conversion?
   1. Last Activity\_SMS Sent
   2. Lead Quality\_Not Sure
   3. What is your current occupation\_Working Professional
3. X Education has a period of 2 months every year during which they hire some interns. The sales team, in particular, has around 10 interns allotted to them. So during this phase, they wish to make the lead conversion more aggressive. So they want almost all of the potential leads (i.e. the customers who have been predicted as 1 by the model) to be converted and hence, want to make phone calls to as much of such people as possible. Suggest a good strategy they should employ at this stage.
   1. As observed through the model, the best way would be as follows prioritywise -
      1. SMS - to send SMS to get a leads – these are most responsive leads
      2. email
      3. Ad for ‘Better Career Prospects’ in mails and SMS
4. Similarly, at times, the company reaches its target for a quarter before the deadline. During this time, the company wants the sales team to focus on some new work as well. So during this time, the company’s aim is to not make phone calls unless it’s extremely necessary, i.e. they want to minimize the rate of useless phone calls. Suggest a strategy they should employ at this stage.
   1. Emails are 2nd and best alternatives to SMS and calls for getting leads